



SA Heart® code of conduct

As SA Heart® Board and members we act:

1. Professionally

- Competent
 - ✓ We are suitably qualified and accredited
 - ✓ We have the required experience
 - ✓ We continue our professional education
 - ✓ We keep up to date with latest developments in our specialist field
- High Level of Service
 - ✓ We strive for excellence
 - ✓ We strive to provide the most cost-effective service to our patients
- Accountable
 - ✓ We take full accountability for the outcome of our actions

2. Ethically

- Confidential
 - ✓ We will treat all patient and SA Heart matters as confidential and in compliance with the relevant laws and regulations
- Respect
 - ✓ We treat everyone with respect and dignity
 - ✓ We will engage in meaningful and constructive dialogue
 - ✓ We communicate with all colleagues and members in a respectful manner

- ✓ Our remarks are always non-derogatory, non-patronizing nor condescending
- ✓ We do not discriminate based on race, gender, religion, disability or sexual orientation
- ✓ We do not condone any form of bullying, abuse or harassment
- Honesty
- ✓ We declare any conflict of interest, existing or potential
- ✓ We allocate and utilise donations as intended by the donor
- ✓ We are open and transparent with all our stakeholders
- ✓ We place ethical behaviour above all
- ✓ We will treat all patient and SA Heart® matters as confidential and in compliance with the expediency

3. Committed

- ✓ We are devoted to advancing cardiovascular health for all in South Africa
- ✓ We are committed to advancing the objectives of the organisation, including using our time and expertise to achieve these goals.
- ✓ We honour all our appointments and commitments
- ✓ We communicate effectively and in a timely manner

4. Innovative

- ✓ We continually improve our knowledge and expertise in cardiac health care
- ✓ We explore and embrace new technology and practices to advance cardiac health care
- ✓ We embrace collaborative, multidisciplinary and inclusive approaches
- ✓ We appreciate that diversity, inclusivity and teamwork are fundamental to achieving high levels of innovation

ssary in light of evolving regulation / legislation.