South African Heart Association

Manual in terms of section 51 of the

Promotion of Access to Information Act 2 of 2000
Promotion of Access to Information Act, Act 2 of 2000 (The Act)

Section 51 Manual of South African Heart Association (Registration number: n/a)

1. **Contact particulars**
   - Head of business: K Siwa-Hahnle
   - Information officer: Erika Dau
   - Postal address: PO Box 19062
   - Physical address: Tygerberg Hospital
   - TYGERBERG
   - 7505
   - Telephone number: 0219318210
   - Fax number: 7507
   - E-mail address: erika@saheart.org
   - Website: www.saheart.org

2. **Introduction**
   Generally promoting the cardiovascular medical profession.

3. **Guide in terms of section 10 of The Act**
   Any person who wishes to exercise any right contemplated in The Act may obtain a copy of the information guide issued by the Human Rights Commission in all official languages, from the Human Rights Commission, tel (011) 877-3803, fax (011) 403-0625.

4. **Facilitation of a request for access to information**
   Information which is not readily available as indicated in this manual, may be requested in accordance with the procedure prescribed in terms of the Act. Copies of the prescribed forms to be completed for submitting a request, are available from South African Heart Association or www.sahrc.org.za.

5. **Information available in terms of other legislation**
   Information is available in terms of certain provisions of the following legislation:
   - 5.1 Companies Act 71 of 2008
   - 5.2 Consumer Protection Act 68 of 2008
   - 5.3 Financial Intelligence Centre Act 38 of 2001
   - 5.4 Health Professions Act 56 of 1974
   - 5.5 Income Tax Act 58 of 1962
   - 5.6 Medicines and Related Substances Control Act 101 of 1965
   - 5.7 Nonprofit Organisations Act 71 of 1997
   - 5.8 Occupational Health and Safety Act 85 of 1993
   - 5.9 Promotion of Access to Information Act 2 of 2000
   - 5.10 Protection of Personal Information Act 4 of 2013
   - 5.11 South African Revenue Services Act 34 of 1997
   - 5.12 Tax Administration Act 28 of 2011
   - 5.13 Unemployment Insurance Act 63 of 2001
   - 5.14 Value Added Tax Act 89 of 1991

6. **Information automatically available**
   The following categories of records are automatically available for inspection, purchase or photocopying:
   - 6.1 Newsletters
   - 6.2 Pamphlets / Brochures
   - 6.3 www.saheart.org Website

7. **Information available in terms of The Act**
   The subjects on which the business holds records and the categories on each subject are as listed below. Please note that a requestor is not automatically allowed access to these records and that access to them may or must be refused in accordance with section 62 to 69 of The Act.
7.1 Accounting records
7.1.1 Annual financial statements and working papers
7.1.2 General ledger
7.1.3 Subsidiary ledgers (receivables, payables, etc.)
7.1.4 Bank statements, cheque books, cheques
7.1.5 Customer and supplier statements and invoices
7.1.6 Cash books and petty cash books
7.1.7 Fixed asset register
7.1.8 Tax returns and assessments
7.1.9 VAT returns
7.1.10 Lease or instalment sale agreements
7.1.11 Insurance records
7.1.12 Investment records
7.1.13 Auditor’s reports
7.1.14 Management reviews

7.2 Information Technology
7.2.1 Agreements
7.2.2 Hardware
7.2.3 Internet
7.2.4 Licenses
7.2.5 LAN Installations
7.2.6 Software packages
7.2.7 Telephone exchange equipment
7.2.8 Telephone lines, leased lines and data lines

7.3 Insurance
7.3.1 Claim records
7.3.2 Details of coverage, limits and insurers
7.3.3 Insurance policies

7.4 Intellectual Property
7.4.1 Agreements relating to intellectual property, e.g. license agreements, secrecy agreements, research and development agreements, consulting agreements, use agreements, joint venture agreements and joint development agreements.
7.4.2 Copyrights
7.4.3 Patents, patent applications and inventions
7.4.4 Designs, trademarks, trade names and protected names

7.5 Personnel Records
7.5.1 Employee information records
7.5.2 Employment contracts
7.5.3 IRP 5 and IT 3 certificates
7.5.4 Leave applications
7.5.5 Maternity leave policy
7.5.6 Payrol
7.5.7 Personnel file
7.5.8 Salary and wage registers
7.5.9 Salary slips and wage records
7.5.10 Training and development
7.5.11 UIF, PAYE and SDL returns

7.6 Sales and Marketing
7.6.1 Brochures, newsletters and marketing material
7.6.2 Customers
7.6.3 Media releases
7.6.4 Products
7.6.5 Public relations policies and procedures
7.6.6 Sales
7.6.7 Service and product information
7.7 Statutory Business Records

8. Requesting procedures
A person who wants access to the records must complete the necessary request form, that is available at the offices of South African Heart Association, or can be accessed on www.sahrc.org.za. The completed request form must be sent to the address or fax number provided in this manual, and marked for the attention of the Information Officer.

Copies of this manual are available for inspection, free of charge, at the offices of South African Heart Association, from the South African Human Rights Commission and at www.saheart.org.

10. Date of compilation and revision: 15/12/2015

11. Full signature of information officer: Zay Dam
FORM C

REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY
(Section 53(1) of the Promotion of Access to Information Act, 2000
(Act No. 2 of 2000)

[Regulation 10]

A. Particulars of private body

The Head:

B. Particulars of person requesting access to the record

(a) The particulars of the person who requests access to the record must be given below.
(b) The address and/or fax number in the Republic to which the information is to be sent must be given.
(c) Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname:
Identity number:
Postal address:
Fax number:
Telephone number: E-mail address:
Capacity in which request is made, when made on behalf of another person:

C. Particulars of person on whose behalf request is made

This section must be completed ONLY if a request for information is made on behalf of another person.

Full names and surname:
Identity number:

D. Particulars of record

(a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
(b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1 Description of record or relevant part of the record:
2 Reference number, if available:
3 Any further particulars of record:
E. Fees

(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
(b) You will be notified of the amount required to be paid as the request fee.
(c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
(d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

<table>
<thead>
<tr>
<th>Disability:</th>
<th>Form in which record is required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark the appropriate box with an X.</td>
<td></td>
</tr>
</tbody>
</table>

NOTES:
(a) Compliance with your request in the specified form may depend on the form in which the record is available.
(b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
(c) The fee payable for access for the record, if any, will be determined partly by the form in which access is requested.

1. If the record is in written or printed form:

| copy of record* | inspection of record |

2. If record consists of visual images

   this includes photographs, slides, video recordings, computer-generated images, sketches, etc)

   | view the images | copy of the images* | transcription of the images* |

3. If record consists of recorded words or information which can be reproduced in sound:

   | listen to the soundtrack audio cassette | transcription of soundtrack* | written or printed document |

4. If record is held on computer or in an electronic or machine-readable form:

   | printed copy of record* | printed copy of information derived from the record* | copy in computer readable form* (stiffly or compact disc) |

*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable.

| YES | NO |
G. **Particulars of right to be exercised or protected**

If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Indicate which right is to be exercised or protected:

2. Explain why the record requested is required for the exercise or protection of the aforementioned right:

H. **Notice of decision regarding request for access**

You will be notified in writing whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at.......................... This........... day of .................................. 20

SIGNATURE OF REQUESTER / PERSON ON WHOSE BEHALF REQUEST IS MADE